

Dear Subscriber,

Price Revision of Provident and Tax (PAT) Subscription and IRAS transmission Fee

Thank you for your continued support for PAT.

Over the last few years, we have introduced significant updates and enhancements to our services to ensure PAT's optimal performance.

This year, the following enhancements are planned to provide a more enriching user experience:

1. Online update of user details; taking away the need to manually update your user details
2. Online password reset feature for immediate reset of password to enable uninterrupted use of the system

Whilst we continue to strive to serve you well, we have faced significant increases in our operational and manpower costs over the last 15 years, it is challenging to sustain the system at the current pricing.

As such we will be revising the Subscription Fee wef 1 May 2019 and IRAS Transmission fee wef from 18 May 2019.

The changes are reflected in the table below.

	Current Price	New Price
Subscription Fee Per month	\$9.00 per month	\$12.00 per month
IRAS Transmission Fee	\$0.30 per kb (capped at \$700 per transmitted file)	\$0.35 per employee (capped at \$700)
Upload Amendment Feature	\$0.15 per kb	\$0.15 per employee

We have also taken the liberty to streamline the IRAS fee model to promote greater transparency. IRAS fee will be computed moving forward based on employee count. The cap of \$700 will continue to apply.

For clarifications, please call our helpdesk at 6887 7888 or send us an e-mail to helpdesk@crimsonlogic.com.

Yours Sincerely,
PAT Team